



Appendix to Apr. 19, 2004 Amendment, 09/514,642, Replacement Sheet

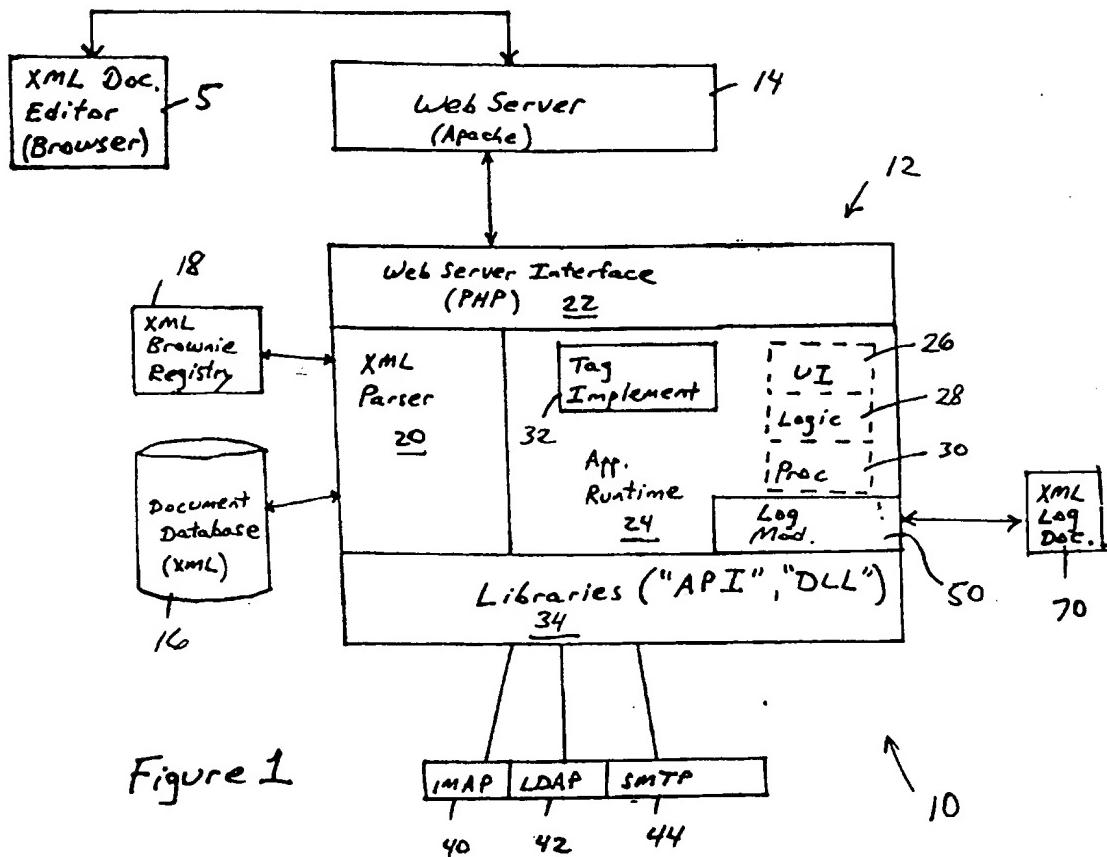


Figure 1

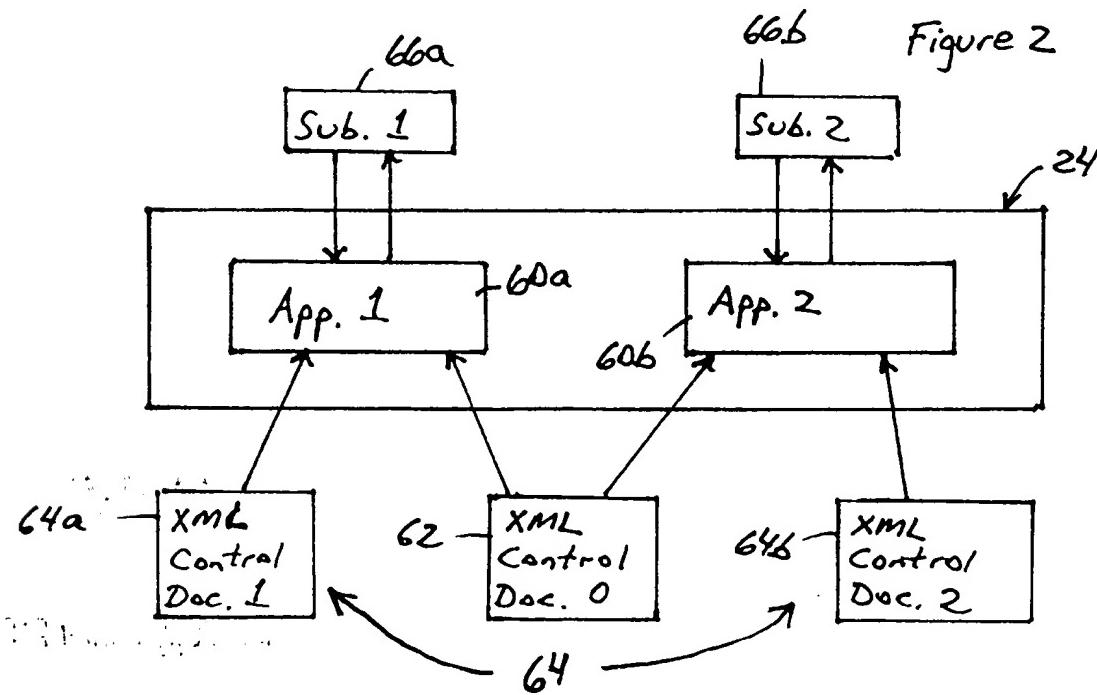


Figure 2



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Figure 3

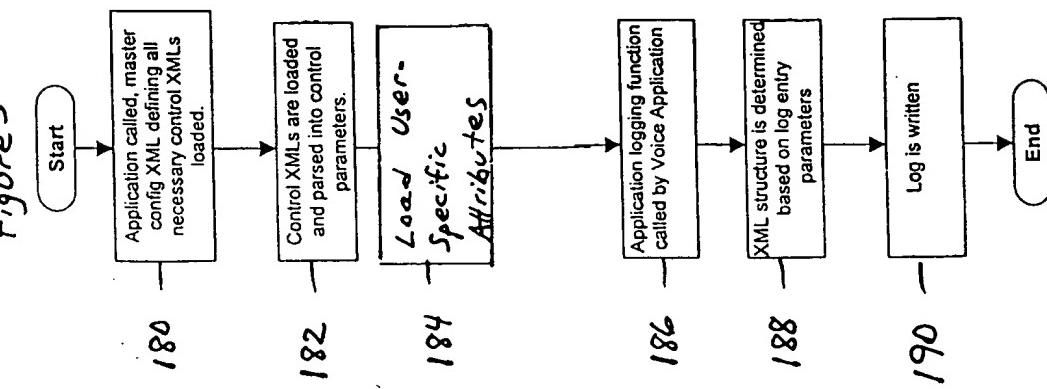


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Sample Parameter File:

```

<SERVICES>
  <IMAP IP="10.10.0.255"
    hostname="imap1.domain.com"          ← 92a
    port="143"/>
  <LDAP IP="10.10.0.254"
    hostname="ldap1.domain.com"          ← 92b
    port="389"/>
  <TTS IP="10.10.0.253"
    hostname="texttospeech.domain.com"   ← 92c
    port="2555"/>
</SERVICES>
  
```

Figure 4B

Sample Log:

```

74  ↘<LOGFILE name="Sesid_Log" application="appname"> 72
  ↘<STANDARD date="xx-xx-xxxx" time="xx:xx:xx"> 78a
    ↘<RELEVANCE>BILLING,TRACE</RELEVANCE> 82a
    ↘<LOGCODE>12002</LOGCODE> 82a
    ↘<PARAMETERS>8045551234,8045551111</PARAMETERS> 86a
    ↘<TEXT>Call Made: 8045551111</TEXT> 86a
    ↘<STANDARD> 86a
    ↘<ERROR date="xx-xx-xxxx" time="xx:xx:xx"> 78b
      ↘<RELEVANCE>BILLING,NOTIFY</RELEVANCE> 82b
      ↘<LOGCODE>80042</LOGCODE> 82b
      ↘<PARAMETERS>8045551234,8045551111</PARAMETERS> 86b
      ↘<TEXT>Ouidial Request failure, no resource available</TEXT> 86b
      ↘<ERROR> 86b
    ↘</LOGFILE> 86b
  
```